



MASSACHUSETTS
SENIOR CARE
ASSOCIATION

Successfully Navigating the Informal Dispute Resolution Process (IDR), the Independent Informal Dispute Process (IIDR) and Appeals to the Administrative Law Judge (ALJ)

Wednesday, May 30, 2018
Doubletree Hotel, Westborough, MA
9:00 am – 12:00 pm
(Registration begins at 8:30 a.m.)

With the implementation of the Requirements of Participation (RoPs) and the new survey process, providers are experiencing an increase in the number of deficiencies in both standard and complaint surveys. The Informal Dispute Resolution process (IDR), Independent Informal Dispute Resolution process (IIDR) and Appeals to an Administrative Law Judge are the only recourse providers have to dispute citations of federal deficiencies. Being successful in the IDR, IIDR and/or Appeals process can have a multi-year impact on a provider's future fines and sanctions and on the public presence of citations on Nursing Home Compare. In addition, there are other consequences a provider may face due to deficiency citations.

However, many providers are unfamiliar with the IDR, IIDR and Appeals processes, including what can be disputed and/or appealed, what the process is to dispute and/or appeal and how to do this effectively. This seminar will include an overview of the IDR, IIDR and Appeals process as well as tips to develop IDR, IIDRs and Appeals to effectively dispute deficiency citations.

Objectives

- Understand the IDR, IIDR and Appeals process.
- Identify key components of preparing a complete organized case for review.
- Understand other potential consequences related to deficiency citations.

Target Audiences: Administrators, Director of Nurses, Quality Improvement Staff

Speakers

Michelle Auger, Corporate Informatics Nurse for Essex Group Management Corporation. Michelle has extensive experience writing successful IDR and IIDR requests as well as Appeals for her company's skilled nursing facilities.

William Bogdanovich, President/CEO at Broad Reach Rehabilitation and Skilled Care at Liberty Commons. Bill was involved with the initial pilot IDR process and serves on the IDR and IIDR panel representing the provider community.

Anthony Cichello, partner at Krokidas & Bluestein LLP. His practice focuses on regulatory, compliance and litigation matters for individual and corporate clients in the health and human service fields.

Helen Magliozzi, Director of Regulatory Affairs, Massachusetts Senior Care Association. Helen has served on the IDR and IIDR Panel for over 6 years representing Mass Senior Care.

IDR IIDR Appeals
May 30, 2018

DoubleTree Westborough

Name _____ Title _____ Email Address (required) _____

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Massachusetts Senior Care Association

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***Registration Fee must be paid prior to attending.**

CEUs – 3.0

The Massachusetts Senior Care Association has qualified for “deemed status #NH-09015-007” from the Board of Registration of Nursing Home Administrators for **Administrators**. This program also meets continuing education requirements for **Nurses** in Massachusetts. *All will receive certificate of attendance.*

Fees:

\$80 per person for Mass Senior Care Members

\$130 per person for Non-Members

Cancellation Policy:

Mass Senior Care must be notified *no later than 24 hours* prior to the seminar start time for a **credit** of equal amount to be issued to your Mass Senior Care account. Refunds will not be given and “No Show” attendees will be billed at the full registration fee.

Location:

Doubletree Hotel

5400 Computer Drive

Westborough, MA 01581

(508) 366-5511