

**Echoes from Administrators**

**ACHCA MA Chapter welcomes practicing administrators to an ongoing virtual community of peers leading facilities across the Commonwealth.**

**After over two years of constantly changing demands from every corner, you are invited to convene with an opportunity to hear what colleagues have happening in their buildings.**

**We gather virtually!**

***Kickoff session is open to all MA LNHA’s!***

**Cost: FREE! NHA CEU’s: 1.0**

 **Next Date: Wednesday, November 9th at 2PM.**

**Pre-registration is required – [**[**click here**](http://www.tinyurl.com/achca2022)**] – a meeting link will follow.**

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*Scan to register.*

**Content Areas Include**

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| **Our Survey & Regulatory Experiences**Text  Description automatically generated with low confidence | * Unexpected surveyor focuses and approaches
* How phase III changes seem to be impacting survey and outcomes and surveyor behavior
* When problems have come up, how they were handled
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| **Our Workforce** | * Hires? What’s it taking?
* Retention
	+ New expectations that seem to be influencing decisions to stay/go? Any successful interventions?
* Agencies?
	+ What are they presenting?
	+ Any relief from some of their most egregious issues?
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| **Reimbursement / Financial**A picture containing text, first-aid kit, clipart  Description automatically generated | * Facility-level considerations specific to rate components?
* MMQ Audit Activity?
* MassHealth Eligibility, Application, Denials and Appeals Experience?
* Medicare – ADR’s and other post payment audits?
* Private Insurers and Managed Care experiences.
* Expense Management Initiatives that Work (and Don’t)
* Admissions/Discharges and Census
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